

Carolina Dental

Office Policies

Thank you for choosing Carolina Dental Care for your Dental needs.

OFFICE HOURS:

Our current hours are Monday thru Thursday 8am to 5pm and Friday 8am to 2pm.

CANCELLING / BREAKING APPOINTMENTS:

If you cancel an appointment with less than 24 hours notice you will be charged a fee. If you no show for an appointment a 2nd time, Carolina Dental Care may refuse treatment.

The fees for Canceling / Breaking appointments are as follows:

0-1hr appointment - \$35

1-2hr appointment - \$75

2 or more hour appointment - \$75+ and may be required to prepay for next appointment.

INSURANCE FILING:

****All co-pays for services rendered are due at time of service****

For all returned checks there is a \$50.00 fee.

We will make every attempt to get your claims paid. Insurance companies will not guarantee payment or eligibility but we will make every attempt to be as accurate as possible with estimations. If an insurance company refuses payment on a claim you will be responsible for any remaining balance not covered.

Most common denial by insurance companies:

*****ALTERNATE BENEFIT ON POSTERIOR RESIN** : This is when an insurance company decides to down grade a resin (tooth colored filling) to an amalgam filling. If your insurance company chooses to pay the alternate benefit you will be responsible for the difference, usually between \$10 - \$30 per filling.

****WE DO NOT DO AMALGAM (SILVER FILLINGS) AT CAROLINA DENTAL CARE****

INSURANCE ASSIGNMENT:

I authorize and request my insurance company to pay directly to the dentist or dental group my insurance benefits that would otherwise be payable to me. I understand that my dental insurance carrier may pay less than the actual bill for services. I agree to be responsible for payment of all services rendered on my behalf or for my dependents.

Print Name: _____ Date: _____

Signature: _____

Relationship to Patient: _____